Report on the investigation into fraudulent inspection of fuel consumption and exhaust emissions

Company: Yamaha Motor Co., Ltd

1. Presence or absence of fraudulent inspections of fuel consumption and exhaust emissions		
Presence or absence A review of exhaust emissions revealed that there were cases where Yamaha		
of a case	Motor failed to exclude test results where a "trace error" was indicated—instances	
	where designated speed and/or time limits applied to test environments were	
2 Investigated factors	exceeded—and processed these as valid results.	
Investigated factory, investigation period, investigation method		
Investigated factory	Yamaha Motor IWATA Factory	
Inspection period	Please refer to "inspection method" below.	
Inspection method	We interviewed all inspectors involved to confirm the existence of inappropriate	
	actions such as omissions in inspection routines or the manipulation of data.	
	Regarding the log data from the measurement period of January 2016 to July 2018,	
	we checked that the measurement of exhaust emissions met the conditions specified in	
	the technical standards. We also checked the equipment check sheets, etc., used in	
	inspections to ascertain whether there were any deviations from the technical	
	standards.	
	We checked the inspection reports for the five year period of July 2013 – July 2018	
	for any evidence of manipulation. In addition, for the inspection reports which is created	
	by manually inputting printed data, we compared the printed data with the inspection	
	reports.	
3. Inspection results, details in the event of fraud, etc.		
Results and details of	As a result of the investigation, it was determined that no employees were aware of	
fraud	any inspection deviations, or that data was manipulated.	
	After verifying the exhaust emission results, it was found that there were seven cases	
	where Yamaha Motor failed to exclude test results where a "trace error" was indicated,	
	and processed these as valid results.	
	Yamaha Motor has since excluded the seven results in question and conducted a full	
	re-inspection of the affected vehicles, which confirmed that all results met the relevant	
	security standards.	
	There was no manipulation of the inspection reports, and no discrepancy between	
	the data printed from the measuring machine and the inspection reports.	
4. Implementation sta	4. Implementation status of fraud prevention measures	
Implementation	After checking the exhaust emissions, the site leader and foreman reconfirmed that	
status	they did not exceed the designated speed and/or time limits, and that the results were	
	valid.	
	We are consulting with equipment makers about whether or not it's possible for the	
	machines to automatically stop measuring when a trace error occurs. We are also	

looking into the possibility of the system handling the data rather than humans, and
whether or not there is a system that does not allow data to be changed.
We are re-training and improving the skills of our inspectors.