



To Our Valued Customers

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Yamaha Motor Co., Ltd.

Robotics Business Unit, Sales & Marketing Division

**Notice Regarding Shortage of Communication Cable “KCA-M538F-A0” for TS Series
(TS-S2 / TS-SH / TS-X / TS-P)**

Dear Valued Customer,

We would like to express our sincere appreciation for your continued support and patronage of Yamaha Motor products.

We regret to inform you that the communication cable “KCA-M538F-A0” for the TS Series is expected to experience a long-term supply shortage due to difficulties in parts procurement.

We sincerely apologize for any inconvenience this may cause to our customers.

Accordingly, we would like to provide the following information and kindly ask for your understanding and cooperation regarding the proposed alternative solution.

1. Affected Product and Current Situation

Affected product: KCA-M538F-A0

Reference: [Accessories and part options](#)

Current situation: Long-term shortage due to supply constraints

Expected shortage period: Until the end of February 2027



2. Alternative Solution

As an alternative communication cable that can be used for the same purpose, the following product remains available:

Alternative product: KCA-M538F-01

Delivery lead time: Normal lead time, no supply issue

This product is a communication cable with an RS-232C interface.

When connecting it to a USB port on a PC or similar device, a separate USB-to-RS-232 conversion adapter is required.

3. Recommended USB-to-RS-232 Conversion Adapters

Considering stable communication and proven compatibility with various operating systems, we recommend the following products:

- StarTech.com: ICUSB2321F
- ATEN: UC232AF, FTDI chip model
- BUFFALO: BSUSRC0705BS

Where possible, please use a product equipped with an FTDI chip, or another product with equivalent compatibility.

We sincerely apologize again for the inconvenience caused by this supply shortage.

We greatly appreciate your understanding and cooperation, and we look forward to your continued support of Yamaha Motor products.

Sincerely,

Yamaha Motor Co., Ltd.
Robotics Business Unit
Sales & Marketing Division